



Special Meeting Minutes, Monday 16 March 2020, at 5.00pm

Present - The Right Honourable the Lord Mayor [Sandy Verschoor] (Presiding);
Councillors Abiad, Abrahimzadeh, Couros, Hou, Hyde (Deputy Lord Mayor), Khera, Knoll, Martin,
Moran and Simms.

Acknowledgement of Country

At the opening of the Council Meeting, the Lord Mayor stated:

'Council acknowledges that we are meeting on traditional Country of the Kaurna people of the Adelaide Plains and pays respect to Elders past and present. We recognise and respect their cultural heritage, beliefs and relationship with the land. We acknowledge that they are of continuing importance to the Kaurna people living today.

And we also extend that respect to other Aboriginal Language Groups and other First Nations who are present today.'

Apologies and Leave of Absence

Apology - Councillor Donovan.

Item for Consideration

1. Item 3.1 – Response to COVID-19 [C]

The Lord Mayor called for a motion to suspend formal meeting proceedings to enable presentations on COVID-19.

It was then -

Moved by Councillor Abrahimzadeh, Seconded by Councillor Martin -

That formal meeting proceedings be suspended until the conclusion of presentations.

Carried

Formal meeting procedures were suspended at 5.01pm.

Mark Goldstone, Chief Executive Officer, City of Adelaide introduced the item and the Premier of South Australia, the Honourable Steven Marshall and Dr Michael Cusack, Acting Chief Medical Officer, SA Health who addressed the special Council meeting on COVID-19 and responded to questions from Council members.

During the presentation:

- Councillor Khera entered the Colonel Light Room at 5.02pm
- Councillor Hou left the Colonel Light Room at 5.35pm and re-entered at 5.36pm

The Lord Mayor thanked the Honourable Steven Marshall and Dr Michael Cusack for their presentation and they left the Colonel Light Room at 5.52pm.

Mark Goldstone, Chief Executive Officer introduced Vanessa Godden, Associate Director Customer & People, City of Adelaide, who utilising a PowerPoint presentation, updated Council Members on the City of Adelaide response & Governance approach to COVID-19 and responded to guestions from Council Members.

The PowerPoint presentation utilised is attached for reference at the conclusion of the Minutes of this meeting.

Councillor Abrahimzadeh left the Colonel Light Room at 6.29pm.

The Lord Mayor called an end to the suspension of formal meeting proceedings at 6.29.pm.

It was then -

Moved by Councillor Moran, Seconded by Deputy Lord Mayor (Councillor Hyde) -

That Council:

 Notes the work already being undertaken by our Administration to ensure continuity of core services to our community and the health and wellbeing of City of Adelaide employees.

- 2. Requests that Administration develop a further package of support for local residents and businesses to address the social, cultural and economic impacts of the COVID-19 pandemic, and keeps Council informed on measures being undertaken.
- 3. Requests that Administration develop a comprehensive communication strategy for immediate deployment, to share critical information with our community about public health measures and support available to residents and businesses.

Carried

Discussion continued

Closure

The meeting closed at 6.31pm.

Mark Goldstone, Chief Executive Officer

> Sandy Verschoor, Lord Mayor.

Documents Attached for Reference

Minute 1 - Item 3.1 - Response to COVID-19, PowerPoint presentation

COVID-19

CoA Response & Governance Approach – Council Update 16 March 2020

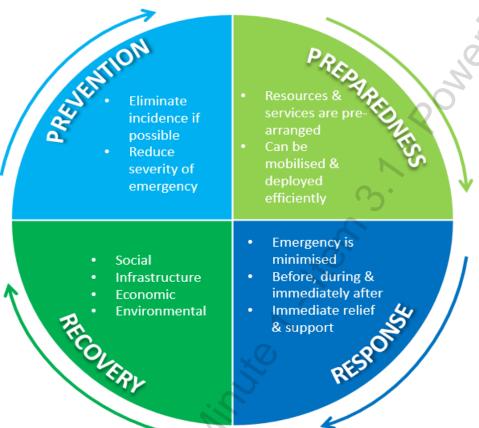
Vanessa Godden

Council Commander



Key Concept

All Emergency Management plans follow the principles adopted in the Emergency Management Act 2004 known as Prevention, Preparedness, Response and Recovery (PPRR).





CoA Escalation Levels

Level 1 Incident: Local Incident

- Event impacts an isolated Program
- May be managed at site level with minimal impact to customers and the community

eg power failure or loss of key staff

Responsibility -Associate Director

Level 2 Incident: Critical Incident

- Event has potential to impact several Programs
- Requires overall coordination of efforts and may significantly impact the customers and the community eg widespread power failure or fire

Responsibility -Council Commander We are here

Level 3 Incident:

State Emergency, LGA or ZEST

spread significant interruption to City of Adelaide's operations

- -State emergency protocols have been triggered
- eg Terror attack or significant earthquake

Responsibility-

Council Commander directed by State Duty Officer or Lead Agency



External

Incident Management Resources

City of Adelaide Emergency Management Plan (CEMP)

Governance

City of Adelaide Emergency Operations Manual (CEOM)

Governance

Business Continuity Plan (BCP)

Governance

Workplace Emergency Evacuation Plans (WEEP)

Customer & People IT Disaster Recovery Plan (ITDRP)

Information Management Community
Recovery
Operations
Manual (ECROM)

Community & Culture

Federal
Department
of Health

SA Dept of Health & Wellbeing

Capital
City
Council
working
group

LGA working group

LGA HR network



Council Special Meeting - Minutes - 16 March 2020

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Council Incident Management Team

Council Commander

Vanessa Godden

Incident Management Support Officer (full-time)

Christina Lorenzini

Communications Officer

Rachael Ford

Corporate Governance & Risk Advisor Jess Dillon

WHS Advisor **Alan Beaton**

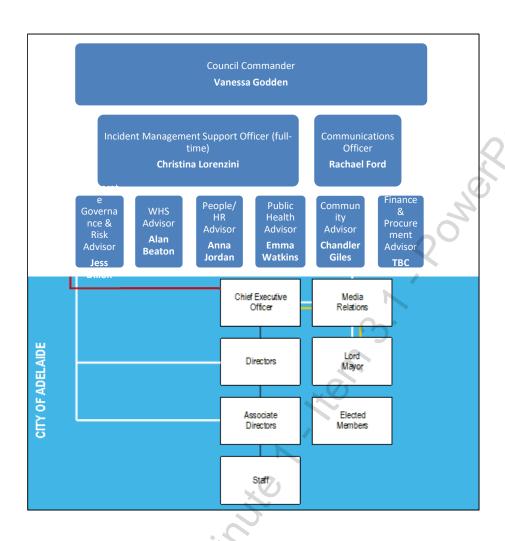
People/HR Advisor

Anna Jordan

Public Health Advisor Emma Watkins Community Advisor Chandler Giles Finance &
Procurement
Advisor
TBC



Roles & Responsibilities



Council Incident Management team will be responsible for:

Managing the incident

Executive Leadership Team is in charge of BAU, BCP and managing communications to the Council Members.

Business As Usual (BAU) Business Continuity Plan (BCP)



CoA Response to date

- Incident Management Team & Council Commander appointed
- Working group has been meeting weekly, this will increase to daily from Monday 16 March
- Joined LGA working group
- Joined Capital City Working Group
- Created a generic email for staff (mysafety.admin@cityofadelaide.com.au) to raise any concerns or questions
- Staff and leader comms sent regularly to provide updates and reassurance
 - these communications have been shared with Members
- · Priority focus to date has been on staff health and safety

Emerging priorities:

- Updating Business Continuity Plans (today)
- Scenario Planning (this week) short term, medium term, long term
 - Staffing
 - Service Continuity
 - Financial / Revenue loss
 - Procurement / Supply chain issues
- Business & Community Support



Business Continuity and Support

- Rate Hardship Provisions (including other short-term financial levers)
- Supporting Business SA and Australia China Business Council free workshops that focus on resilience, cash flow, employment obligations etc
- My Adelaide promotion (at relevant time)
- Infrastructure Investment (including digital)
- Considering additional support post Covid-19 (demander description)

Community Continuity & Support

- Support vulnerable people e.g. CHSP clients, elderly and disabled residents or those with pre-existing conditions.
- Our latest data indicates that there are 151 people sleeping rough in the City. Individual service providers have begun planning their service continuity and key inner city service managers will be meeting on 17 March to determine a coordinated response to rough sleepers.
- Community and Culture staff are actively communicating with all community members through the existing channels and networks to provide up to date information on the situation

Community Continuity & Support cont.

- Community Resilience Leaders (17 members of the community, trained to provide support in emergencies) have completed training and are ready to engage with community.
- Engagement could include:
- contacting CHSP clients (approx. 160 clients) to offer information and practical support to clients who are self-isolating at home
- identifying other elderly and disabled residents, by cold-calling or other means, under the campaign 'My street is OK' (or something similar), and offering information and practical support
- provision of practical support by collecting client medicines or shopping for basic items, and delivering to resident front doors.



Community & Recreational Facilities

- Cancellation of events 499+ pax
- Close library facilities, community centres and recreational facilities should social distancing be mandated.
 - Due dates of existing collection loans extended
 - Digital Library Services to be maintained wherever possible
 - Review Memberships for recreational facilities

